

STANDARD OPERATING PROCEDURE HPW

Funeral Announcements - 1-33

1. PURPOSE

Establish standards for Houston Public Works funeral announcements.

2. OBJECTIVE

Standardize process for funeral announcements.

3. DEFINITIONS

The following terms are used in this document.

TERM	DEFINITION	
Current Employee	An individual who is actively working for Houston Public Works and receives a salary or wages from the City of Houston.	
Immediate Family	Father or father-in-law, mother or mother-in-law, sister, brother, spouse, child or stepchild, grandparent, grandchild and other relatives if, in the opinion of the Department Director, such employee's presence due to his or her individual relationship and the circumstances of the case would be required.	
Retiree	An individual who has retired from employment with the City of Houston.	
Template	A pre-formatted document used to announce the funeral service details.	

4. SCOPE

This procedure applies to all Houston Public Works employees and supersedes any other former Departmental procedures or directive.

5. RESPONSIBILITIES

ROLE	RESPONSIBILITY		
Administrative Coordinator	Ensure that funeral announcement requests are in compliance with the City of Houston Administrative Procedure 3-11, Section 6.14 Funeral Leave prior to forwarding to the Communications Office.		
Communications Office	Reviews, edits, and distributes funeral announcement to department.		

6. PROCEDURE

6.1 HOUSTON PUBLIC WORKS FUNERAL ANNOUNCEMENTS

The Communications Office will distribute the Funeral Announcements.

6.1.1 CURRENT EMPLOYEES

Department-wide via eBlast.

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6.1.2 IMMEDIATE FAMILY OF CURRENT EMPLOYEES

Employee's choice if distributed department-wide, service line or team.

6.1.3 RETIREES

Distribution within service line or team only.

6.1.4 COMMUNICATION TEAM

Process within 24 hours of receipt.

6.1.5 ANNOUNCEMENT

Only one eBlast distributed.

6.1.6 ANY EXCEPTION TO THIS POLICY MUST RECEIVE APPROVAL BY HOUSTON PUBLIC WORKS DIRECTOR OR DESIGNEE.

7. COMPLIANCE

Adherence to the above is mandatory. Any employee who violates this procedure may be subject to corrective action.

8. APPENDIX

8.1 REVISION HISTORY

DATE	REVISED BY	SECTION	CHANGES
1/31/2020	Debra Pruitt	All	Initial Document