

HPW IT ACTIVITY SURVEY INSTRUCTIONS

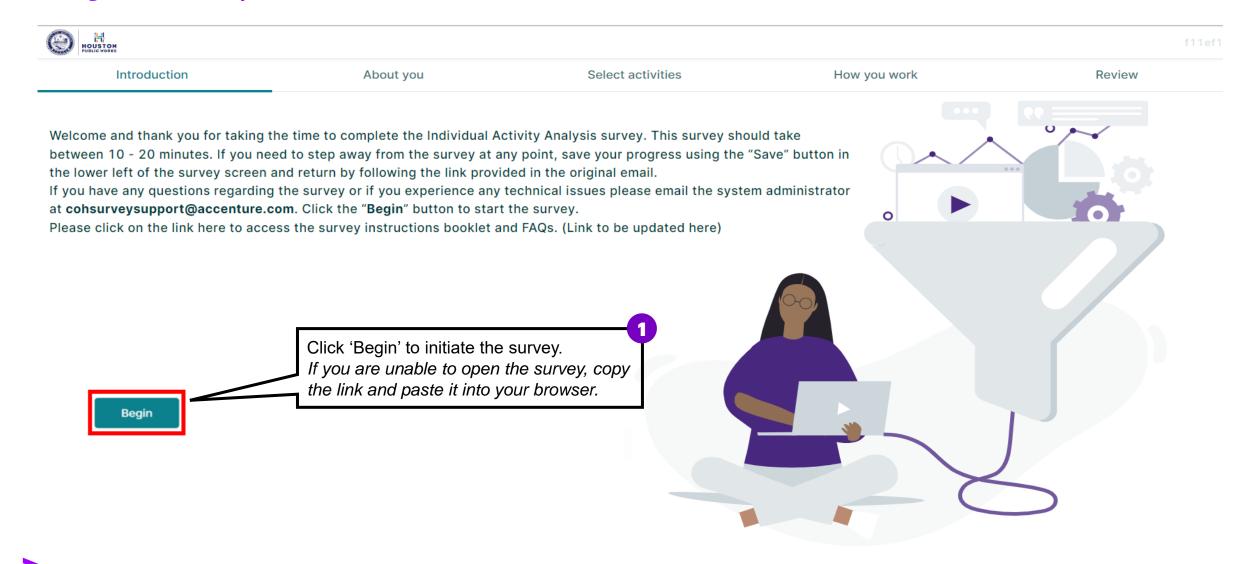
CAROL ELLINGER HADDOCK, PE DIRECTOR



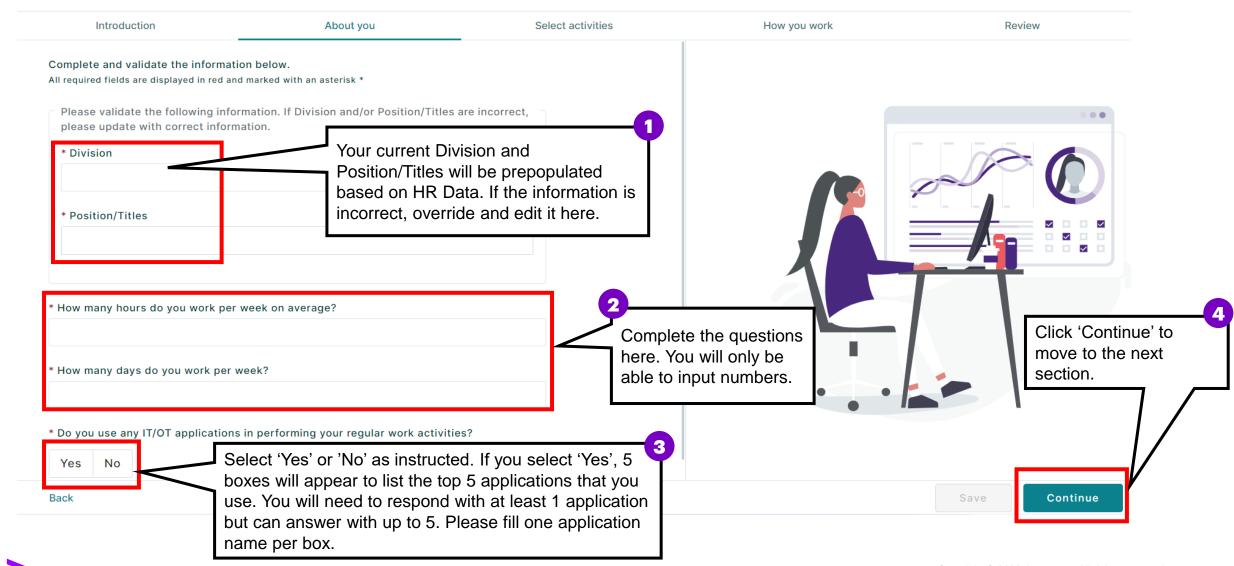


Survey Introduction

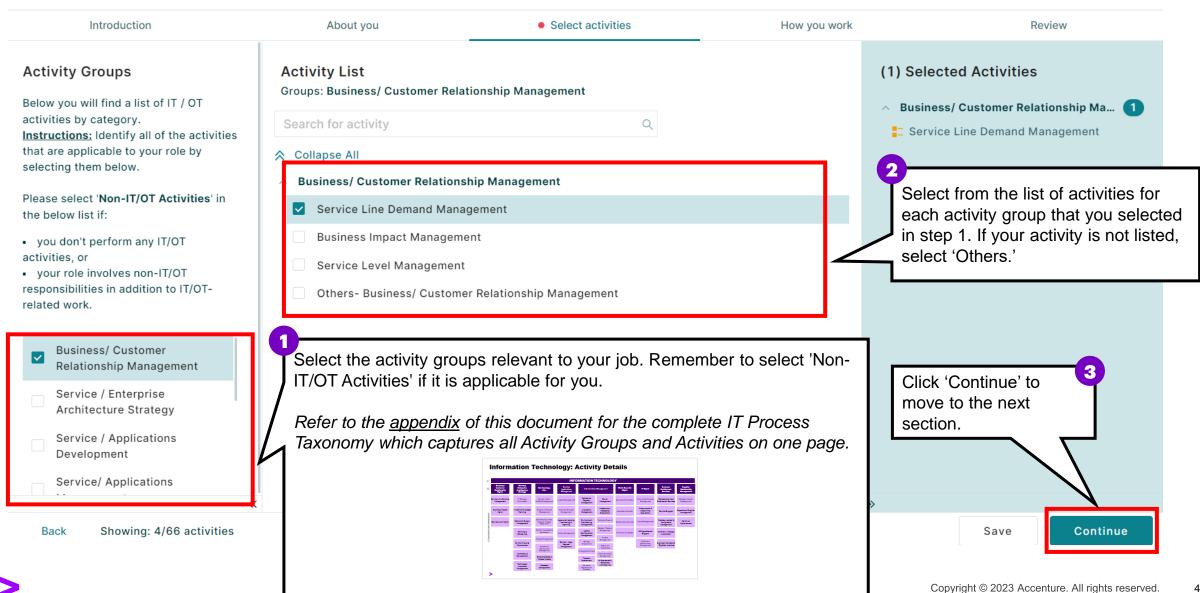
To begin the survey



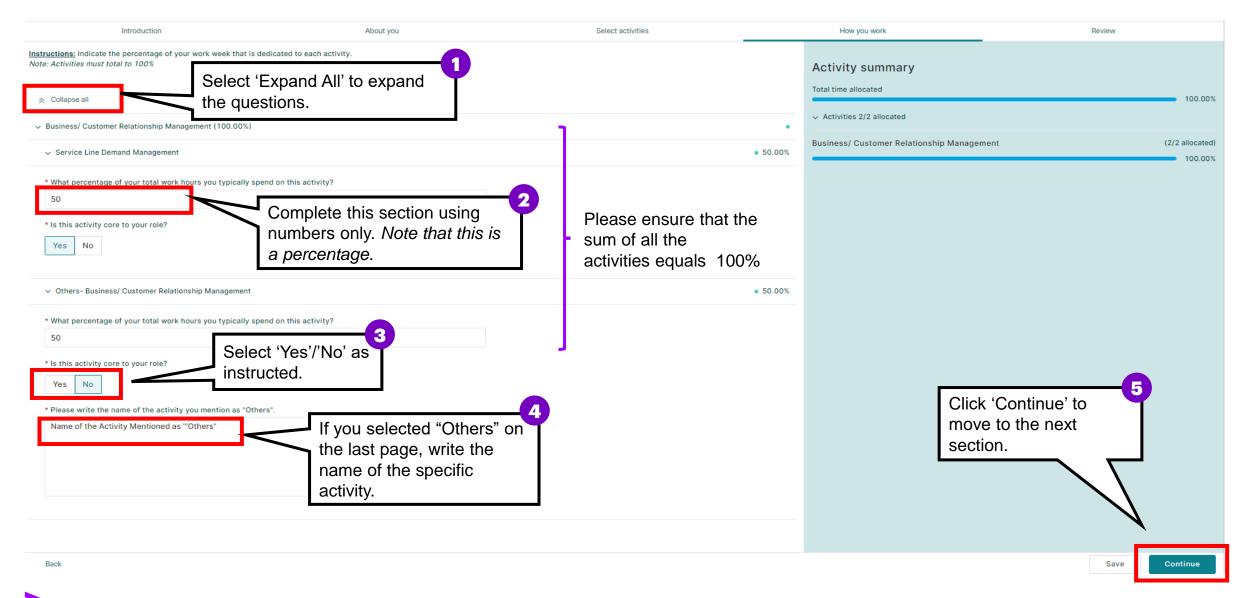
About you



Select Activities



How you work



Review

Introduction About you Select activities How you work Review

About you

Please validate the following information. If Division and/or Position/Titles are incorrect, please update with correct information.

Division

Accenture

Position/Titles

Analyst

How many hours do you work per week on average?

40

How many days do you work per week?

5

Do you use any IT/OT applications in performing your regular work activities?

No

How you work

Total time allocated (100.00%)

Business/ Customer Relationship Management (100.00%)

1 activity



Review all your responses and click 'Submit.'

Back

Submission Confirmation

A page will pop-up confirming successful submission of the survey.



Submission Successful

Thanks for taking your time to complete the survey. For any queries/concerns regarding the survey, kindly reach out to cohsurveysupport@accenture.com at the earliest.



APPENDIX



Information Technology: Activity Details

L1		INFORMATION TECHNOLOGY									
L2	Business/ Customer Relationship Mgmt.	Service/ Enterprise Architecture Strategy	Service/ App. Dev.	Service/ Applications Management	Infrastructure	Management	Risk & Security Mgmt.	IT Mgmt.	Business Enablement Services	Supplier Relationship Management	
L3 activities (non-exhaustive)	Service Line Demand Management	IT Strategy Formulation	Service / Apps. Portfolio Management	Incident Management	Datacenter Capacity Management	Server Management	Information Protection	Commercial Services Management	Collaboration tool Enablement Services	Strategic Supplier Management	
	Business Impact Mgmt.	Investment/ Budget Planning	Program & Project Management	Technical Security Management	Availability Management	Middleware / Messaging Enablement	Application Security	Procurement & Accounting Operations	Service Support	Operational Supplier Management	
	Service Level Mgmt.	Demand & Supply Management	New Projects - Plan, Analyze, Design, Build, Test	Apps and Licensing monitoring & reporting	Environment Provisioning Management	Technical Support	Infrastructure Security	Talent Management	Desktop, Laptop & Peripherals Management	Continual Improvement	
		Planning & Scheduling	Service / Applications Introduction	Access Management	Asset & Configuration Management	Backup / Restore Management	IT Service Continuity	HR Operations & Support	Workflow / Process Automation		
		EA Planning and Governance	Change Management	Service / Apps. Request Management	Storage Enablement	Archive Management		Enterprise Performance	Business Intelligence / Big Data Analytics		
			Release & Deployment			Batch Job Scheduling		Management			
		Architecture	Management Enterprise Data & Process Models		Hosting Enablement	Lease & License					
		Development			Telecom Enablement	Management EA Standards &					
		Technology Innovation Management	Database Management		EA Asset Maintenance Services	Reference Architectures					