



# HPW NEW EMPLOYEE ORIENTATION

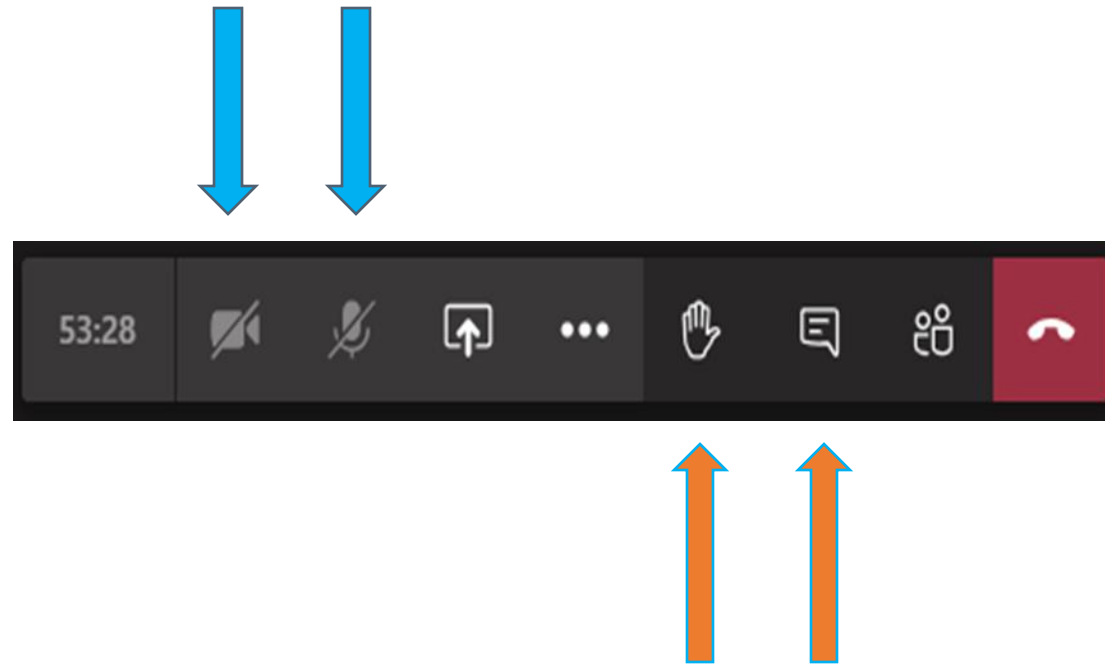
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LAURA MONTEMAYOR, PROGRAM MANAGER  
LEARNING & DEVELOPMENT, DIRECTOR'S OFFICE

*“Together we create a strong foundation for Houston to thrive”*



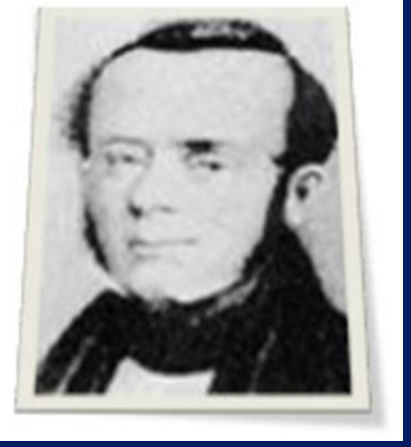
## FIVE TO THRIVE VALUES: Respect Ownership Communication Integrity Teamwork



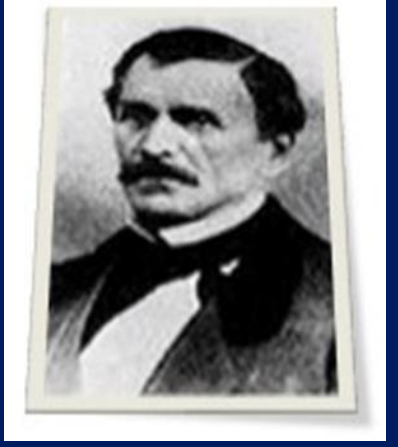
Please:

- be on time.
- mute microphone and turn off camera while others presenting.
- be respectful to presenters and fellow team members.
- listen actively.
- ask questions and contribute your knowledge, experience, ideas.
- participate and have fun!





John Kirby Allen



Augustus C. Allen

Houston was founded in 1836 when brothers John Kirby and Augustus Chapman Allen purchased 6,642 acres to create a “great center of government and commerce”.

A city was then established and named after the Commander-in-Chief of the Texas Republic, Sam Houston.

# City of Houston City Government Structure



Admin & Regulatory Affairs  
City Secretary  
Finance  
Fire – Classified  
Fleet  
General Services  
Health

Housing  
Houston Airport System  
Human Resources  
Information Technology  
Legal  
Library  
Municipal Courts

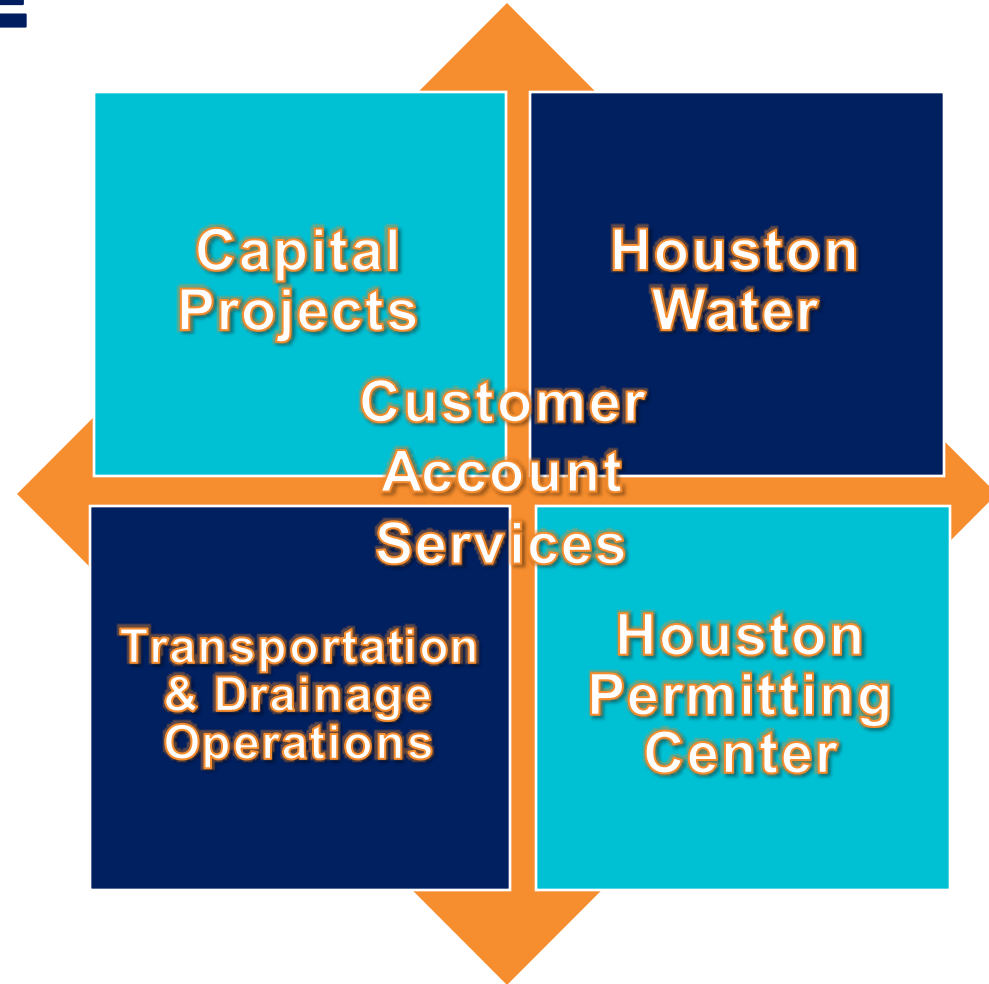
Neighborhoods  
Office of Business Opportunity  
Parks  
Planning and Development  
Police - Classified  
Houston Public Works – largest civilian dept.  
Solid Waste



# TOGETHER WE CREATE A STRONG FOUNDATION FOR HOUSTON TO THRIVE

Houston Public Works consists of 5 Service Lines with approximately 4,000 employees and is a 24/7 operation department providing and maintaining services and structures we take for granted daily.

Houston Public Works is responsible for the administration, planning, maintenance, construction management and technical engineering of the City of Houston's infrastructure.





## **CAPITAL PROJECTS (SERVICE LINE)**

Managing/delivering large scale reconstruction and new construction:

- 5 yr Capital Improvement Program
- Drainage
- Roadways
- Water/Wastewater Facilities



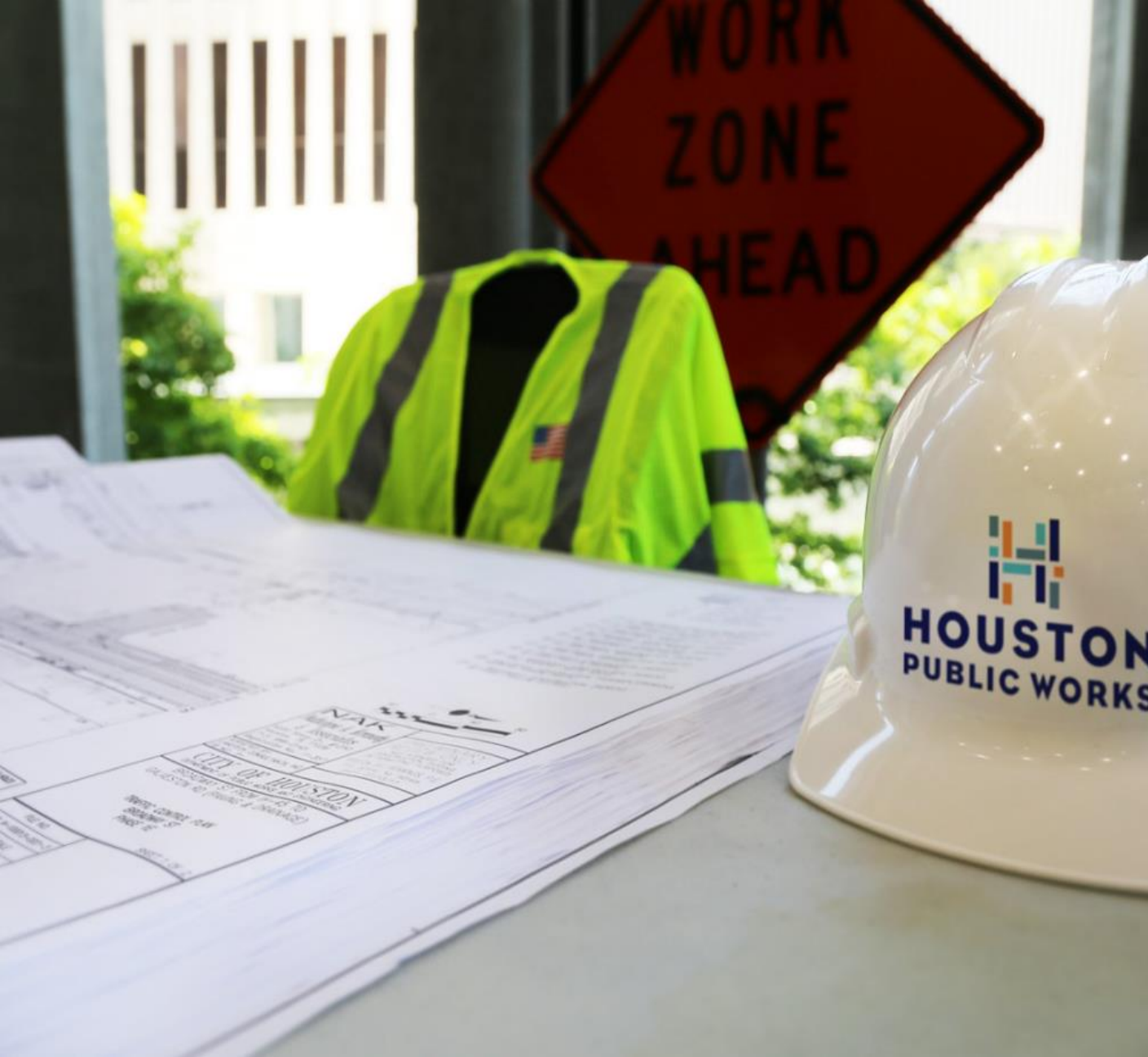
## **HOUSTON WATER (SERVICE LINE)**

Facility Operations and Maintenance:

- Drinking Water
- Wastewater
- Northeast Water Purification Plant Expansion







## **HOUSTON PERMITTING CENTER (SERVICE LINE)**

Permitting and licensing services:

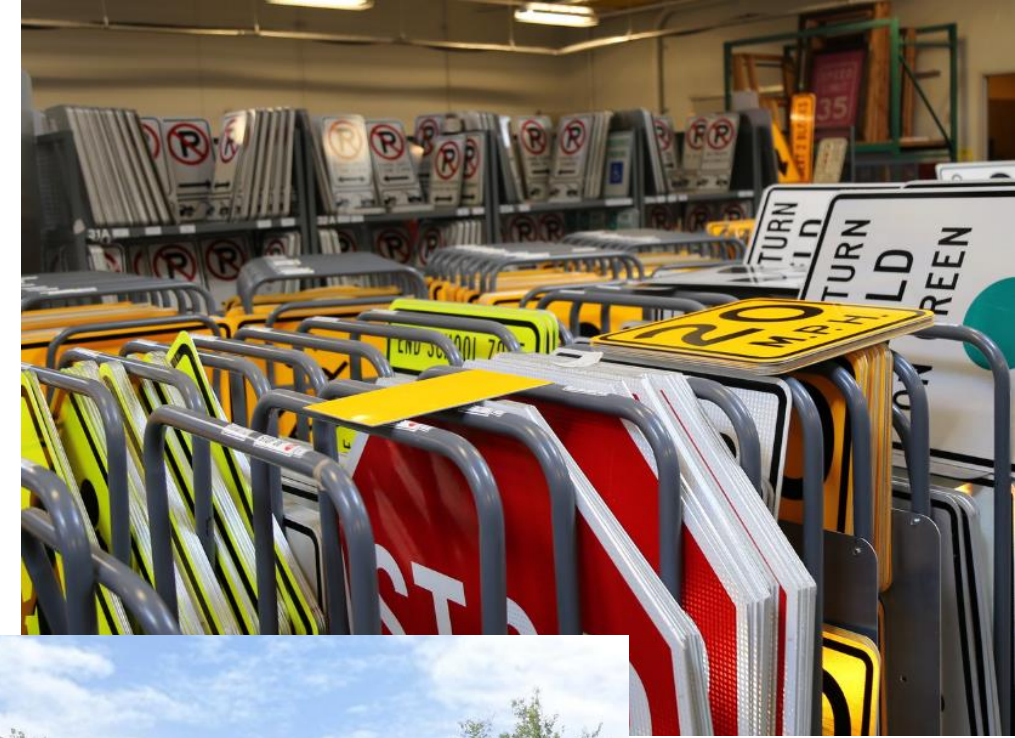
- Plan Review
- Code Enforcement
- Permit/License Issue



# TRANSPORTATION AND DRAINAGE OPERATIONS (SERVICE LINE)

Oversees transportation and drainage infrastructure:

- Storm Water Maintenance
- Street and Bridge Maintenance
- Traffic Management and Maintenance
- Houston Transtar





# **CUSTOMER ACCOUNT SERVICES (SERVICE LINE)**

Customer Information on water and wastewater utilities:

- Billing/Credit/Collections
- Meter/Field Operations
- Average of 600,000 calls and over 2,000,000 miles traveled by field operations each year

# HOUSTON PUBLIC WORKS FAST FACTS

<b>Largest City of Houston Civilian Department</b>	Maintain over 2,450 Traffic signals	<b>Accredited by American Public Works Association (APWA)</b>	24/7 operation department	<b>Social media presence on Facebook &amp; Twitter</b>
Maintain over 100,000 stormwater inlets	Maintain over 60,000 stormwater manholes	Maintain over 1.1 million street and traffic control signs	Maintain over 16,000 lane miles of streets	Maintain over 17,000 freeway and under bridge light fixtures
<b>Produce and distribute over 146 billion gallons of water per year</b>	Maintain over 50,000 fire hydrants	<b>SERVICE LINES:</b> <ul style="list-style-type: none"> <li>• TDO</li> <li>• CAS</li> <li>• HPC</li> <li>• Capital Projects</li> <li>• Houston Water</li> </ul>	Average of 600,000 calls handled (by Customer Account Services)	Maintain over 2,450 intersections



That's how we create a strong foundation  
for Houston to thrive!

**Thank you!**



[houstonpublicworks.org](http://houstonpublicworks.org)

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